

## LOCAL FAMILY BUSINESS.

Fortress is proud to be a family owned and run company. With nearly 40 years experience in the industry, we care and strive to provide excellent service and value for money. We have a passion... providing a superior service that our customers can rely upon.

## RELIABILITY IS OUR OBSESSION.

We are proud of our fleet of collection vehicles. We keep them in tip top condition so we can provide you with a dependable service all year round.

Our vehicles are replaced after 6 years and are maintained on Gold Service level maintenance contracts with the manufacturer.

## THE CUSTOMER IS KING.

We have an ongoing commitment to customer service. Regular site inspections are carried out to ensure high standards from all of our collection crews.

Our friendly team endeavours to answer your call within three rings.



## COMPLETE TRANSPARENCY.

We use cutting edge technology for clear and transparent billing ensuring you only pay for the quantity and type of waste you produce.

We understand that you don't have time to worry about your waste collections, which is why all of our vehicles have satellite tracking which allows our staff to pinpoint exact locations and collection times.

All containers are micro-chipped so we are able to monitor container collection activity giving you peace of mind.



## ONE PLANET.

Fortress has recently invested in a £5 million state-of-the-art recycling plant, one of the most advanced in Europe.

We are committed to reaching the goal of zero waste to landfill, we recognise that putting waste in the ground or burning it is a waste of the Earth's resources.

We are a Carbon Neutral company.



In the last year we have recycled 5,000 tonnes of paper and cardboard which has saved 83,000 trees, 7.3 million litres of oil and 4.5 million litres of water.

