

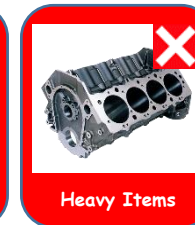
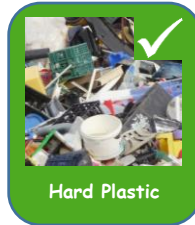
Your Handy Guide to What Goes Where...

We recommend sending a copy of this guide to all users of your building. Electronic copies can be downloaded from the Support page of our website at www.fortressrecycling.com

What can we put in our Dry Mixed Recycling bin?



What can we put in our Residual Waste bin?



What can we put in our Food Waste bin?



What can we put in our Glass bin?



For more information call our team on 0800 731 3400
or visit www.fortressrecycling.com

Frequently Asked Questions

Why are my Dry Mixed Recycling and Residual Containers being loaded into the same Vehicle?

Our new state-of-the-art recycling plant is able to separate the commingled material we collect, however source separating the material means your business can be fairly charged for the material you are producing.

Why am I being charged separately if it's all going to the same processing facility?

Your Dry Mixed Recycling bin contains recoverable commodities whereas your Residual Waste bin contains material that cannot be recycled. This is why we weigh your container each time it is emptied so we can charge according to your container type. The disposal cost is determined by the type of material we are collecting.

Why can't I put Food Waste in my Residual container?

Fortress has a dedicated collection service for customers producing food. Food waste is a real problem for recycling plants. It contaminates recycling streams, such as paper and cardboard, turning it from material with a value into waste that cannot be recycled with a high disposal cost.

Why can't I put Glass in my Dry Mixed Recycling Container?

Fortress has a dedicated collection service for customers producing glass, this enables us to achieve the maximum amount of glass recycling at the lowest cost to you.

Why has my bin not been emptied?

We will not empty your container if it is contaminated with the wrong waste. You will receive an email informing you of the contamination requesting that you inform us when the contamination has been removed so we can reschedule your collection.

